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May 4, 2003

Dear Sir,

I wrote to you last year in connection with the Internet services being offered in Bromley libraries and it seems that no progress has been made since then.

Firstly concerning the filters, frankly these are ridiculous. Earlier this week I used the following search terms on Google in Penge library; every single search was blocked:

adultery  
arse  
bum  
fellatio  
fetish  
gambling  
masterbate/masturbate  
penis  
sex

This is a small selection; doubtless there are many more. Can you please explain why the word "gambling" is blocked, and yet the word "gambler" is not? Can you also explain why when I keyed in the term "Master Bates" I was given access to a site <http://www.Master-Bates.net> which showed - among others - an image of a woman performing fellatio? - (a blocked word).

Can you also explain why the words "fetish", "penis" and "sex" are blocked? The word "fetish" does not necessarily have any sexual connotations, and the word "sex" is often totally innocuous, and can be found, for example, on library application forms.

Moving away from the censorship issue, it is still not possible to use the paste facility with Bromley library computers, and most frustratingly of all, the machines are so infernally slow that snail mail is often preferable.

Can you advise me when something will be done about this?

Yours sincerely,  
A Baron